

License Manager Case Study

Dublin City Council

Dublin City Council implemented License Manager in 2011 and have successfully used License Dashboard's Software Asset Management (SAM) technology to manage and optimize their IT network for eight years.

The organisation invested in License Manager with the support of License Dashboard partner Phoenix Software to replace their existing SAM system which had been based on multiple Excel spreadsheets managed by a small team.

Efficient Processes and Improved IT Security

Prior to the installation of License Manager, searching through several spreadsheets to locate license information had proved a laborious and time-consuming task, allowing little scope for cost-saving efficiencies and allowing the potential for licensing compliance issues. The process was also less secure and entirely dependent on staff to manually process and manage software license information.

Integration with SCCM

Dublin City Council selected License Manager after the technology demonstrated clear evidence of applying license management intelligence to their software estate and excellent value in terms of return on investment. The discovery tool agnostic capabilities of License Manager also allowed the organisation to integrate the SAM platform with Microsoft Systems Centre Configuration Manager.

Identifying Cost Saving Opportunities

License Manager is in day to day use at Dublin City Council where the SAM team are dependent on the technology to manage their software assets, ensuring licensing compliance, identifying cost saving opportunities and producing regular reports for Senior Management and Auditors.

Proactive Software Asset Management

The organisation can easily identify the duplication of software records which has benefited the Council in cost reductions and the process to identify software that can be used elsewhere in the organisation is now straightforward. Above all License Manager allows the Council to be proactive in managing their software assets and gain greater control and understanding over their IT estate, therefore allowing the organisation to control expenditure and budget more effectively.

Elaine Walsh, Service Desk Manager at Dublin City Council said,

// Information is easy to access with License Manager and it has allowed us to be proactive in gathering information on noncompliant software.

The automation of connectors to our discovery systems allows us to collate information quickly compared to previous manual extracts. The dashboards give an instant view of software compliances and non-compliances, it is easy to find where the gaps in non-compliant software are.

The information given on software including last user and version control is vital in the continued maintenance and optimisation of our software estate. //



Comhairle Cathrach
Bhaile Átha Cliath
Dublin City Council

Business Benefits

- Proactively Reduce Software Spend
- Improved Security of IT Processes
- Automate Manual Tasks
- Minimize Risk of Licensing Noncompliance
- Integration with Existing SCCM Technology
- Improved Reporting and Auditing Processes
- Ease of Access to IT Network Data

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